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Introduction

- Comprehensive term: Encompasses architectures, tools, databases, analytics, applications, and methodologies
- Core objective: Enables interactive, real-time access to data for manipulation and analysis.
- Decision support: Provides valuable insights by analyzing historical and current data, situations, and performance.
- Action-oriented: Transforms data into information, leading to informed decisions and subsequent actions.





BI History of Business Intelligence

01

Early

Beginnings

(Pre-1960s)

02

1960s &

1970s:

Rise of Data

Warehousing

03

1980s & 1990s:

The Age of OLAP

and Self-Service

B

04

2000s & Beyond:

The Era of Big

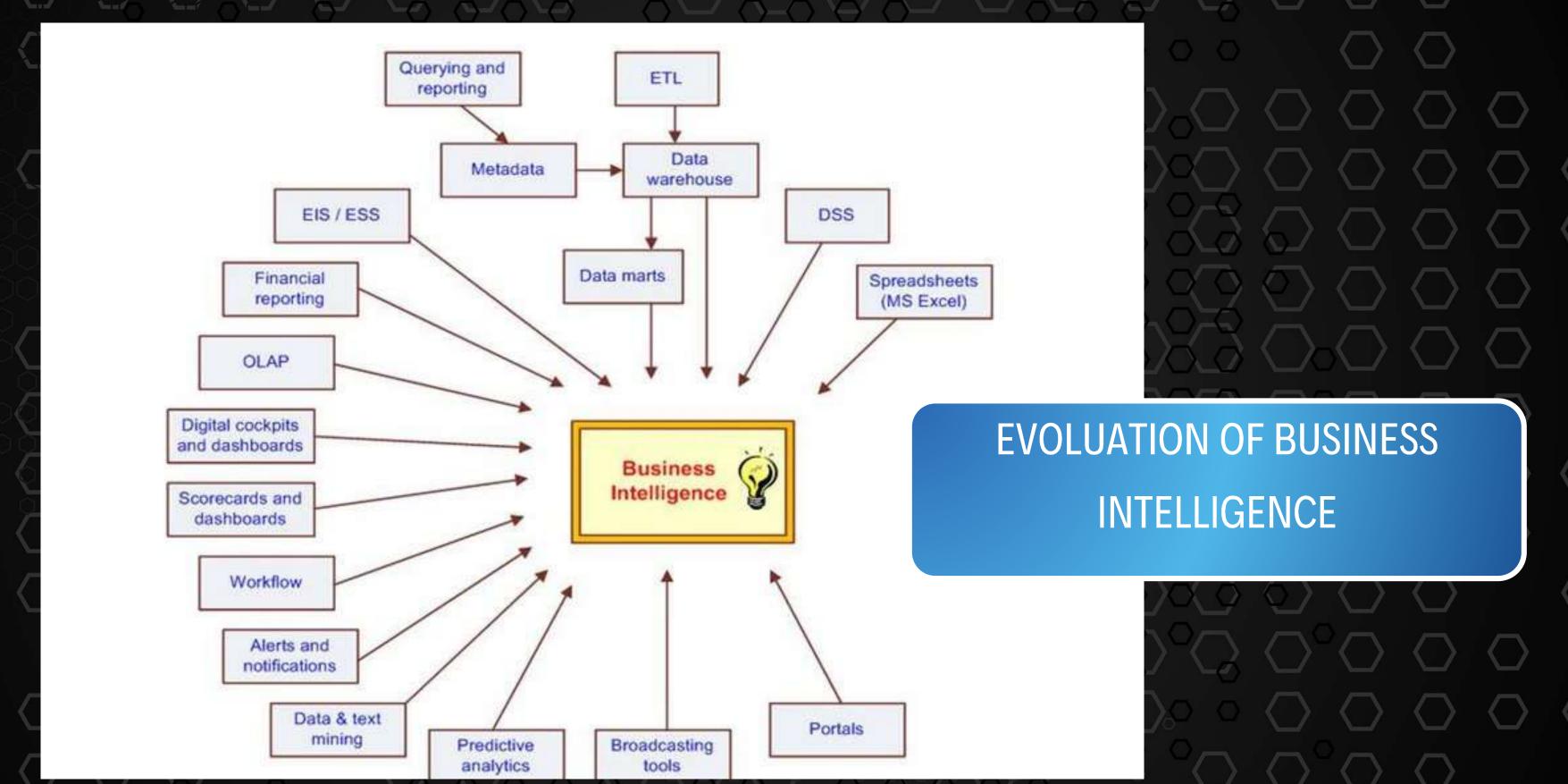
Data and Cloud

31













Bl's Impact on Modern Business



Operational Efficiency



- Streamline processes
- Optimize resource allocation
- Predictive maintenance

Customer Insights



- Understand customer behavior
- Personalize marketing
- Enhance customer satisfaction

Risk Management

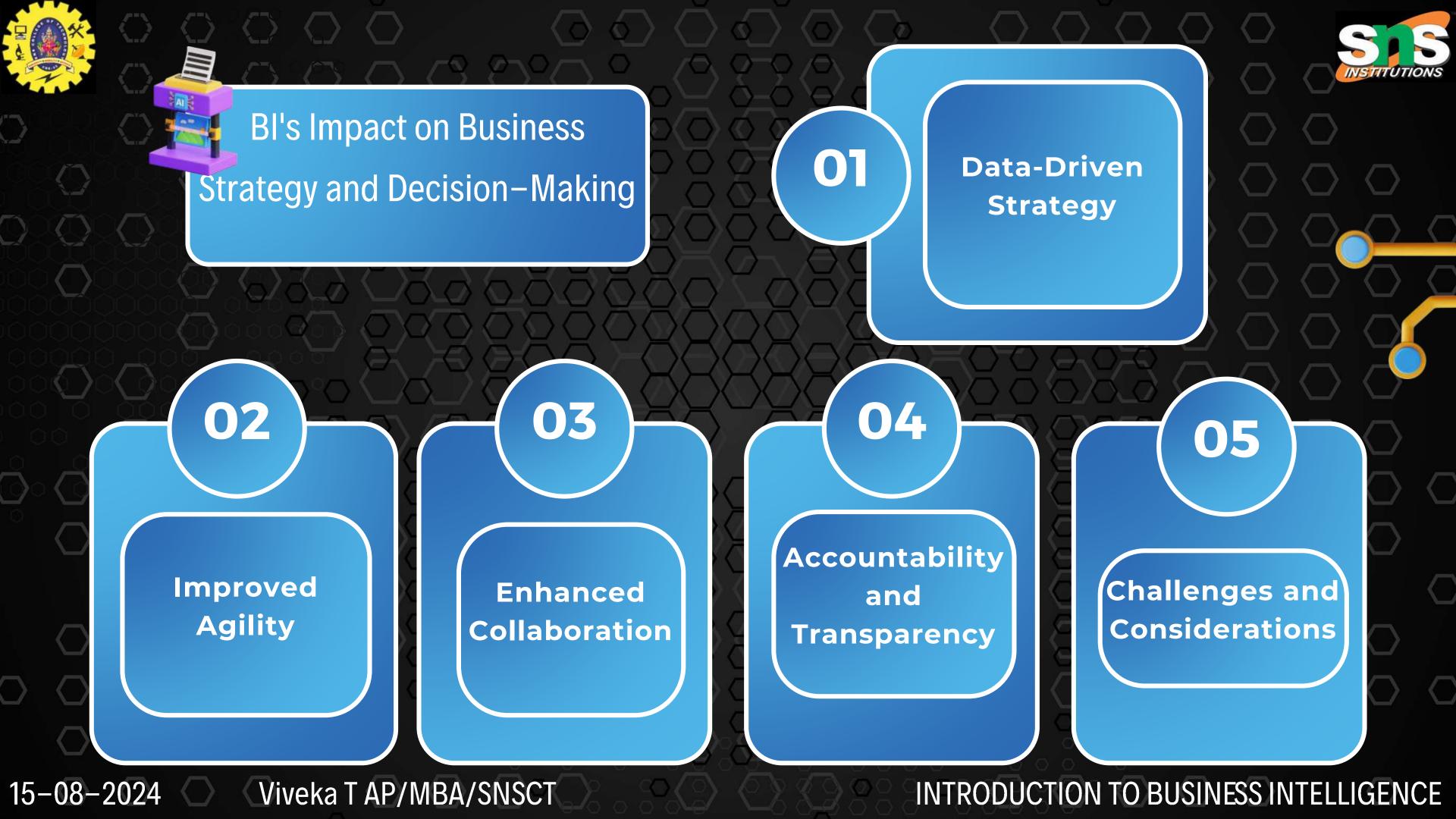


- Identify potential threats
- Develop mitigation strategies
- Monitor KPIs

Strategic Decision-Making



- Data-driven insights
- Support strategic planning
- Inform resource allocation









KNOWLEDGE CHECK



How can organizations leverage BI to achieve a sustainable competitive advantage?
Discuss specific examples of BI-driven strategic initiatives.

Given the increasing reliance on data-driven decision making, discuss the ethical implications of BI. What are the potential biases and challenges, and how can organizations ensure ethical use of BI?

