



CENTRE FOR STUDENT AFFAIRS
ANNA UNIVERSITY
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DIRECTOR

Lr. No. CSA / SA3 / 206 / 2026

Date: 14.08.2026

To

1. The Dean of University Departments / Regional Campuses / Constituent Colleges of Anna University.
2. The Principal of all Government / Self-financing Engineering Colleges / Autonomous Colleges affiliated under Anna University.

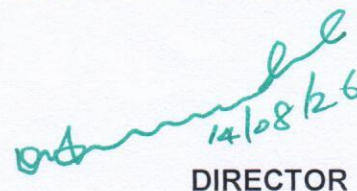
Sir / Madam,

Sub: Anna University – Centre for Student Affairs – Online students' Grievance Redressal System on University Web Portal – Circular – Reg.

It is hereby informed that the University has launched an online students' grievance portal to provide an effective, transparent and time bound redressal of students' grievances. This portal can be accessed at <https://www.auegov.ac.in/GrievancePortal/>. All students are advised to make use of the portal responsibly for submission of their grievances. To ensure the effective functioning and monitoring of this portal, "The Director, Centre for Student Affairs" has been appointed as the 'Nodal Officer' to co-ordinate, supervise and facilitate the grievance redressal process.

In this regard, the Deans, Heads of the Departments, Heads of Regional Campuses / Constituent Colleges and Principals of affiliated colleges, are requested to circulate the above information among the students. It is also requested to ensure that the enclosed posters are displayed at prominent locations within the college premises, and that the details of the Online Students' Grievance Redressal System are published on the respective college websites to create adequate awareness among the students.

The cooperation of all concerned is solicited to ensure that every student is made aware of this facility and is able to effectively utilize the University's Online Student' Grievance Redressal System for the timely redressal of grievances.


14/08/26
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